

Terms and conditions of services offered by the BSNL:

Our telecom services are offered subject to the following *general* terms and conditions:

- i) The services are for bonafide use of the customer/his family/organisation.
- ii) Any person , including foreign national with valid passport, who is major(In case of minor , through guardian) can apply for a telecom service.
- iii) The subscriber shall not allow use of the telecom service offered to him for any unlawful activity.
- iv) The provision of service is subject to the directions issued by government from time to time.
- v) The fixed services are meant for specified location and the subscriber is not authorized to shift the same without permission of BSNL.
- vi) The services are offered subject to regular payment of bills by the subscriber failing which BSNL may suspend temporarily or disconnect or withdraw the service at its sole discretion.
- vii) While BSNL shall endeavor to ensure un-interrupted service of reasonable quality, it cannot be held responsible for any deficiency or interruption in service due to reasons beyond its control.
- viii) BSNL at its sole discretion may revise the tariff rate subject to TRAI regulations.
- ix) The services can be suspended without prior notice by BSNL in the interest of public safety or maintenance of law and order or other such exigencies.

Note: In addition to above, terms and conditions specific to any service or service area including Tariff are available along with the Application Forms or can be had from local BSNL offices or downloaded from our website www.bsnl.co.in